SNOM

END OF SALE Announcement
for VoIP phone Snom D710

Dear Partners and Customers,

Snom hereby informs that the VoIP phone D710 has reached END OF SALE (EOS) status in September 2017.

Will the D710 still be available after reaching EOS status?
Yes, the D710 will be sold while supplies last.

Will the support of the D710 continue?
Yes. During a period of two years technical support is ensured. During this period Software support is also continued in regards to security relevant topics. Snom does not pursue developments of new features for the D710.

What happens after EOS?
Two years after reaching EOS status the product reaches END OF LIFE (EOL) status. In this status no further support is available, neither technical nor software. Snom warranty promise will not be affected.

What is the recommended replacement?
To future proof your investments and continue to enjoy the outstanding service of Snom we would like to advise that you move to the recommended replacement:

Snom VoIP phone D712

The D712 is distributed as standard with our software / firmware version 8.9.60 and thus integrated into our "uniform software platform". Please note: The D710 can be updated to version 8.9.60 or newer. The D712 can not be operated with versions lower than 8.9.3.60.

The design of the D710 to the D712 remains exactly the same. Visually or from the haptics, the devices can not be distinguished.

The device supports IPv6 which makes it more viable

Should you have any questions regarding this discontinuation or the recommended replacement product please contact your appropriate Snom sales representative or your local distributor.

For more information about Snom discontinued products, please go to:
https://helpdesk.snom.com/support/solutions/articles/6000183016-snom-products-lifecycle